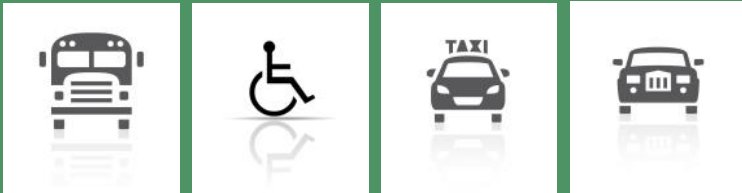


# Get a Ride Guide



For people with disabilities & older adults  
living in Dallas County

For personalized help call  
My Ride: (972) 855-8084

October 2017

Community Council >>  
*Advancing Solutions...Empowering Lives*



# Table of Contents

<b>Section</b>	<b>Page</b>
Introduction.....	1
About this Guide.....	2
Tips: Find the Right Ride.....	4
Public Transit.....	6
Specialized Transportation.....	13
Medical Transport Only.....	21
Transportation Businesses.....	24
Smartphone-Based Businesses...	35
Carpool, Vanpool.....	36
Accessible Van Rentals.....	37
Driver Safety.....	38
Information and Referral.....	39
City Index.....	40
Index.....	44
Acknowledgements.....	Back cover

# Introduction

Getting around town can be a challenge for people who do not drive, especially for individuals with disabilities and older adults.

From buses, vans and taxis to volunteer driver programs, the greater Dallas area has options. But sometimes finding transportation that meets your specific needs can be confusing. Providers have different service areas, hours of operation, eligibility requirements, etc.

This guide was created to help you understand the transportation options in Dallas County.\* Use this guide to find the right ride for you or someone you know.

If you would like your organization to be included in the guide, please submit a written request to:

## **My Ride Dallas**

Email: [myridedallas@ccadvance.org](mailto:myridedallas@ccadvance.org)

Tel: (972) 855-8084

Website: [www.myridedallas.org](http://www.myridedallas.org)

Community Council of Greater Dallas

1341 W Mockingbird Lane, Suite 1000W

Dallas, TX 75247

\*For transportation options in other counties:

NCTCOG Regional Transportation Provider Inventory  
[www.nctcog.dst.tx.us/trans/transit/ops/tpi/map.asp](http://www.nctcog.dst.tx.us/trans/transit/ops/tpi/map.asp)

My Ride Tarrant

[www.myridetarrant.org](http://www.myridetarrant.org)

682-587-7099

# About This Guide

This guide was created by My Ride Dallas, a collaboration of 90 organizations led by the Community Council of Greater Dallas and the Dallas Area Agency on Aging. My Ride Dallas works to remove barriers that keep people with disabilities and older adults from getting where they need and want to go in Dallas County.

Information about transportation resources was gathered through a telephone survey and from organizations' official websites.

The guide is intended as an information source to help people with disabilities and older adults remain independent, healthy and connected.

It contains information on public transit, specialized transportation services, medical transport, taxis and shuttles, carpools, accessible van rentals, older driver safety, and information and referral sources.

For Get a Ride Guide updates and information about transportation options by telephone, call My Ride Dallas, (972) 855-8084, email [myridedallas@ccadvance.org](mailto:myridedallas@ccadvance.org) or go to [www.myridedallas.org](http://www.myridedallas.org).

***Disclaimer***

*It is the responsibility of each consumer to verify information, evaluate the provider, and determine how to best meet his/her transportation needs.*

*Please confirm pricing, schedules and eligibility requirements with the provider. No guarantee of service availability is given.*

*No endorsement or evaluation of the organizations or their services is made or implied by these descriptions. Any omissions or errors are unintentional. All resource information is subject to change; therefore, My Ride Dallas cannot ensure the completeness or accuracy of the information. As such, all information contained in this guide is provided "as is", and without warranty of any kind, express or implied. My Ride Dallas is not responsible for any errors or omissions, or for the results obtained from the use of this information.*

*In no event will My Ride Dallas, its employees or community partners be liable for any decision made or action taken in reliance upon the information contained in this guide.*

# Find the Right Ride

To gather information about your options, it's helpful to ask questions and keep your specific needs in mind.

## Key Considerations

1. What is the service area?
2. What are the requirements to qualify for the service?
3. Are the vehicles wheelchair-accessible?
4. Is passenger assistance available?
5. May I travel with my personal care attendant? Guest? Service animal?
6. How much will the ride cost? Are discounts available?
7. How soon do I need to reserve my ride?
8. Will other passengers be riding with me? If so, how long will the wait be? How long will the ride be while others are being picked up and dropped off?

## Key Terms

**Accessible Vehicles:** Vehicles equipped with a lift or ramp that can transport individuals who use wheelchairs, scooters, and other mobility devices.

**Ambulatory:** Able to walk and generally need minimal assistance getting in/out of a vehicle.

**Guest:** Person who rides with an individual but does not perform some type of passenger assistance.

**Passenger Assistance:** Help, often provided by the driver, that may include assistance in boarding or exiting the vehicle, securing wheelchairs and seat belts, carrying packages, opening doors, verbal guidance and physical support.

Levels of **passenger assistance** include:

**Curb-to-Curb Service:** Assistance in and out of the vehicle only.

**Door-to-Door Service:** Assistance in and out of the vehicle and to and from the door of pick up and drop off locations.

**Door-through-Door Service:** Assistance through the doors of residences and destinations, as needed.

**Personal Care Attendant (hereafter called Attendant):**

Person who assists in opening doors, getting in/out vehicles, pushing wheelchairs, carrying packages, communicating with the driver, navigating, etc.

**Shared-Ride Service:** Other passengers ride in the vehicle at the same time.

**Subscription Service:** A person's trips to the same place at the same time are automatically scheduled

## Helpful Tips

- Start transportation planning and eligibility proactively.
- Stay flexible on trip times when possible.
- Give as much advance notice as possible to reserve a trip at the time you need.
- Before hanging up, confirm trip date and time.
- Mixing modes might help, i.e., take the bus to the grocery store and a taxi home.
- If you are trying a new service for the first time, consider asking someone you know to ride with you.
- Ask questions and ask for help when you need it.
- To better understand your options or work through a problem, call My Ride Dallas: (972) 855-8084. My Ride is a free transportation information source.

# Public Transit

*Available to all riders.  
Typically runs on regular schedules and routes.*

## **Balch Springs Midtown Express operated by STAR Transit**

*A commuter demand response route that starts at Wal-Mart and ends at the Peachtree Senior Living Apartments. There are nine designated stops along this route. This service also connects you to the DART Rail Green Line at the Buckner Station (8008 Elam Rd). In order for the bus to make a trip to DART, verbal notification should be given to the driver upon boarding the bus.*

**(877) 631-5278** Trip Planner/Customer Service

**Area:** Balch Springs

**For:** General Public

**Cost:** \$1.00 each way. Qualifying seniors and persons with disabilities ride FREE. DART passes are not available on this bus. If you use this route to go to the DART Buckner Station, a DART fare is required for travel on the DART System.

**Hours:** Mon - Fri, 4:45 - 10 AM and 1:45 - 7 PM, Sat 8 AM - 4 PM

**Call Hours:** Mon - Fri, 8 AM - 4 PM

**Notice:** None

**Accessible:** Yes

**[www.STARtransit.org/commuter/balch-springs-midtown-express/](http://www.STARtransit.org/commuter/balch-springs-midtown-express/)**



## Dallas Area Rapid Transit (DART)

### *Bus and rail services*

**(214) 979-1111** Trip Planner/Customer Service

**Area:** Member cities of Addison, Carrollton, Cockrell Hill, Dallas, Farmers Branch, Garland, Glenn Heights, Highland Park, Irving, Plano, Richardson, Rowlett, University Park

**For:** General public

**Cost:** (Effective Nov 2017) 2-Hour AM/PM Local pass \$2.50; 2-Hour AM/PM Regional pass \$5.00; 2-Hour AM/PM Reduced pass \$1.25; Reduced Fare Local \$1.25; Reduced Fare Regional \$2.50. Monthly passes available at the DART Store and area grocery stores. Call or go online for locations. Reduced fares for seniors 65+ with Medicare card, and persons with disabilities, children 5-14, high school, college and trade school students with DART photo ID. Call 214-749-3282 for reduced ID card information. Children under 5 \$0.

**Hours:** 7 day service, approximately 5 AM - 12 AM. Holidays service times and schedules vary.

**Call hours:** Mon - Fri, 6 AM - 8 PM, Sat, Sun and holidays 8 AM - 5 PM.

**Notice:** None

**Accessible:** Yes

**[www.dart.org](http://www.dart.org)**

### Did you know?

- *Most **senior centers** provide rides to and from the center for seniors enrolled in the lunch program. Many centers offer weekly or monthly group shopping trips and other outings. Contact your senior center to find out if transportation is available.*
- *To find your nearest senior center, call 2-1-1.*



*Public transit, continued...*

## **DART Flex Service**

*Fixed routes with curb-to-curb service to destinations within 6 flex service zones.*

**(214) 979-1111** Trip Planner/Customer Service

**(214) 452-1825** Flex reservation

**Area:** Please call or go online for specific coverage areas and hours. There are six Flex Service zones: Buckner, Rowlett, East Plano, South Plano, Downtown Irving/Heritage Crossing and the Telecom Corridor.

**For:** General public

**Cost:** Same as DART bus fares.

**Hours:** Mon - Fri, hours vary by service area

**Notice:** 1 hour advance notice to flex, or request upon boarding for flex drop off (schedule permitting).

**Accessible:** Yes

**[www.dart.org/riding/flexservice.asp](http://www.dart.org/riding/flexservice.asp)**

## **DART On-Call**

*Curb-to-curb shuttle service to destinations within neighborhood and to DART bus and rail stations*

**(214) 452-1827** Trip Planner/Customer Service

**Area:** Please call or go online for specific coverage areas and hours. There are eight On-Call zones: East Rowlett, Farmers Branch, Glenn Heights, Lake Highlands, Lakewood, North Central Plano, North Dallas, and Park Cities.

**For:** General public

**Cost:** Same as DART bus fares.

**Hours:** Mon - Fri, hours vary by service area

**Notice:** At least 1 hour in advance, may be made up to a week in advance. No notice required for service from a transit center.

**Accessible:** Yes

**[www.dart.org/riding/dartoncall.asp](http://www.dart.org/riding/dartoncall.asp)**

## Did you know?



***Public transit has never been more accessible:***

- All trains and buses are wheelchair accessible
- New low floor buses allow people to ride without climbing stairs
- Seniors 65+ and individuals with disabilities qualify for reduced fares
- Paratransit customers ride free
- Transit centers are wheelchair accessible
- There is priority seating for seniors and people with disabilities at the front of buses and trains
- Major stops are announced
- Anyone who asks for the vehicle lift may use the vehicle lift

***DART offers free travel training for individuals and groups on how to plan a trip, pay a fare, etc.***

**(214) 749-2582** Group Transit Education

**(214) 828-8576** Travel Training (for individuals)

**(214) 828-8588** Travel Ambassador Program

**Cost: \$0**

**[www.dart.org](http://www.dart.org)**

***Regional Rail: DART connects to the Fort Worth Transportation Authority (The T) and the Denton County Transportation Authority (DCTA), making travel possible across the three service areas.***

**(214) 979-1111** DART Trip Planner/Customer Service

**(817) 215-8600** The T Customer Service

**(940) 243-0077** DCTA Customer Service

**[www.dart.org](http://www.dart.org)**

**[www.fwta.org](http://www.fwta.org)**

**[www.dcta.net](http://www.dcta.net)**

*Public transit, continued...*

## **Hutchins Shuttle operated by STAR Transit**

*The Hutchins Shuttle provides bus transportation for Senior Center members from the Hutchins Senior Center to popular destinations throughout the community as well as provides riders access to the FedEx Home Delivery Facility on East Cleveland St. Also stops at the UNT Dallas - DART station on the blue line. Shuttle route map is available at [www.startransit.org](http://www.startransit.org) or by calling customer service.*

**(877) 631-5278** Trip Planning/Customer Service

**Area:** Hutchins

**For:** General Public

**Cost:** \$1.00 each way. Qualifying seniors and persons with disabilities ride FREE. DART passes are not available on this bus. If you use this route to go to the DART Buckner Station, a DART fare is required for travel on the DART system.

**Hours:** Mon, 7:30 AM - 12:45 AM, Tues - Fri, 2:40 AM - 12:45 AM

**Call Hours:** Mon - Fri, 8 AM - 4 PM

**Notice:** None

**Accessible:** Yes

**<http://www.startransit.org/hutchins-shuttle/>**

## **Mesquite COMPASS operated by STAR Transit**

*DART Express Bus Route 282 connecting downtown Mesquite to the DART system*

**(214) 979-1111** DART Trip Planner/Customer Service

**Route:** Scyene Rd between the Hanby Stadium visitor parking lot and DART's Green Line Lawnview Station

**For:** General public

**Cost:** A system fare is required. System Passes – Day (\$7) and Monthly (\$100) – allow travel on any DART service, including the Trinity Railway Express between Dallas Union Station and CentrePort/DFW Airport Station.

**Hours:** Mon - Fri, 5 AM - 7 PM

**Notice:** None

**Accessible:** Yes

**[www.STARtransit.org/commuter/compass-dart-connection/](http://www.STARtransit.org/commuter/compass-dart-connection/)**

## **Seagoville Express operated by STAR Transit**

*Commuter demand response route that starts at Villas of Seagoville and ends at the Seagoville Senior Center. Also connects to the DART Rail Green Line at Buckner Station. Verbal notification should be given to the driver upon boarding the bus to get to the DART Station.*

**(877) 631-5278** Trip Planner/Customer Service

**Area:** Seagoville

**For:** General Public

**Cost:** \$1.00 each way. Qualifying seniors and persons with disabilities ride FREE. DART passes are not available on this bus. If transferring providers, a DART fare is required for travel on the DART system.

**Hours:** Mon - Fri, 5:30 to 8:29 AM, 10:45 AM to 12:30 PM and 5 to 7:40 PM

**Call Hours:** Mon - Fri, 8 AM - 4 PM

**Notice:** None

**Accessible:** Yes

**[www.STARtransit.org/commuter/seagoville-express/](http://www.STARtransit.org/commuter/seagoville-express/)**

## STAR Transit

*Curb-to-curb shared-ride public transportation. Client Advocates are available to riders, at no additional cost, who may need assistance during trips to medical appointments only. The Advocate will travel with the client and remain in the waiting room during the appointment.*

**(877) 631-5278**

**Area:** Kaufman county, Rockwall county, Seagoville, Balch Springs, Mesquite. Rides may be available into surrounding counties for medical appointments only.

**For:** Anyone in the service area

**Cost:** Call for quote Mon – Fri, 8 AM – 4 PM

**Hours:** Bus hours vary by location. Most buses run 6 AM - 6 PM, Balch Springs 8 AM - 5 PM. **Notice:** At least one (1) business day but not more than two (2) weeks in advance of the desired trip

**Accessible:** Yes

**[www.STARtransit.org](http://www.STARtransit.org)**

## Trinity Railway Express (TRE)

*Train service links downtown Fort Worth, downtown Dallas and DFW Airport*

**(214) 979-1111** DART Trip Planner/Customer Service

**(817) 215-8600** The T Customer Service

**Area:** Dallas, Irving, Hurst, Richland Hills, Fort Worth

**For:** General public

**Cost:** (Effective Nov 2017) 2-Hour AM/PM Local pass \$2.50; 2-Hour AM/PM Regional pass \$5.00; 2-Hour AM/PM Reduced pass \$1.25; Reduced Fare Local \$1.25; Reduced Fare Regional \$2.50. Reduced fares for children 5-14, students, 65+ and persons with disabilities. Fare includes transfer to other services provided by DART and the T.

**Hours:** Mon - Fri approximately 5 AM - 12 AM, Sat approximately 6 AM - 11 PM

**Notice:** None

**Accessible:** Yes

**[www.trinityrailwayexpress.org](http://www.trinityrailwayexpress.org)**

# Specialized Transportation

*These transportation services are only for individuals enrolled in the program.  
Must pre-qualify before riding.  
Restrictions may apply. Services may be limited.*

## **AIDS Interfaith Network, Inc.**

*Door-to-door van service, bus passes and taxi support to medical, dental, vision, social services, counseling appointments, substance abuse services, children's services, and food pantries in English and Spanish*

**(214) 943-4444**

**Area:** Dallas County

**For:** HIV positive clients

**Cost:** \$0 (for eligible clients)

**Hours:** Office open Mon - Fri, 8:30 AM - 4:30 PM,  
rides available Mon - Fri, 8 AM - 4 PM

**Notice:** 3 days notice

**Accessible:** Yes

**[www.aidsinterfaithnetwork.org](http://www.aidsinterfaithnetwork.org)**

*Specialized transportation, continued...*

## **City of Grand Prairie, The Grand Connection**

*Curb-to-curb shared-ride service to medical and dental appointments, grocery store, school and work*

**(972) 237-8546**

**Area:** Within Grand Prairie, to Dallas County Hospital District (Parkland, etc.) and Arlington Memorial

**For:** Residents of Grand Prairie who are 60+ or have a disability

**Cost:** \$1 each way to grocery store, school and work. No charge to/from senior nutrition centers and medical/dental appointments at Dallas County Hospital District (Parkland). Guests \$1 each way, attendants ride free.

**Hours:** Mon, Wed, Fri, 4 AM - 5 PM and Tue, Thu, 7 AM - 5 PM. No service on major holidays.

**Notice:** At least 2 business days, up to 14 days in advance. Subscription service available.

**Accessible:** Yes

**[www.gptx.org](http://www.gptx.org)**

## **City of Richardson Van Service**

*Door-to-door transportation to senior center, doctors, errands, DART stations, etc.*

**(972) 744-7805**

**Area:** Within Richardson

**For:** Residents of Richardson 55+

**Cost:** \$0.25 each way

**Hours:** Mon - Fri, 9 AM - 4 PM, no Sunday service

**Notice:** Reservations are taken beginning at 8:30 AM every Friday for ride requests the following week.

Reservations for medical appointments only begin Thursdays at 3:00 PM

**Accessible:** Yes

**[www.cor.net](http://www.cor.net)**



## **City of Sachse Senior Transportation Program**

*Door-to-door transportation for seniors to the senior center, doctors, errands, grocery shopping, etc.*

**(972) 495-6282**

**For:** Residents of Sachse age 50+

**Area:** Within Sachse

**Cost:** \$0.50 each way

**Hours:** Mon - Fri, 8 AM - 3:30 PM

**Notice:** 24 hours

**Accessible:** No, wheelchair accessible vehicle may be available upon request

## **City of Wilmer Transportation Program**

*Door-to-door transportation for seniors and adults with disabilities*

**(972) 441-3069**

**(214) 412-7879**

**For:** Residents of Wilmer age 55+ and adults with disabilities

**Area:** Wilmer and destinations in Dallas County

**Cost:** \$0

**Hours:** Mon - Fri, 6 AM - 6 PM

**Notice:** 1 week notice preferred, may be able to book with less notice depending on availability

**Accessible:** Yes

*Specialized transportation, continued...*

## **DART Paratransit**

*Curb-to-curb shared-ride service within DART member cities, door-to-door service available upon request*

**(214) 515-7272** Paratransit Scheduling

**Area:** Member cities of Addison, Carrollton, Cockrell Hill, Dallas, Farmers Branch, Garland, Glenn Heights, Highland Park, Irving, Plano, Richardson, Rowlett, and University Park

**For:** ADA certified only

**Cost:** \$3 one-way trip, guest \$3. No charge for attendant. (Effective Aug 2018) \$3.50 one-way trip. Guest \$3.50.

**Hours:** 7 day service, Mon - Sat 5 AM - 12 AM, Sun 7 AM - 12 AM. Scheduling Mon - Fri, 8 AM - 5 PM, 24/7 automated.

**Notice:** At least 1 day, may schedule 2 - 4 days in advance. Subscription service available for trips to the same place at the same time at least once a week.

**Accessible:** Yes

[www.dart.org/riding/accessibility.asp](http://www.dart.org/riding/accessibility.asp)

## **Dallas County Health and Human Services— Older Adult Services Program**

*Door-to-door transportation to and from senior centers in Dallas County. Weekly trips to grocery stores, retail stores, museums, parks, zoos, movies, and other areas of interest, to and from the center.*

**(214) 819-1860**

**For:** Seniors 60+ enrolled in the program

**Area:** Dallas County

**Cost:** \$0, donations accepted

**Hours:** Mon - Fri, 9 AM - 2 PM

**Notice:** 1 day

**Accessible:** Yes

[www.dallascounty.org/department/hhs/olderadult.html](http://www.dallascounty.org/department/hhs/olderadult.html)

## **Deaf Action Center, Senior Citizens Program**

*Door-to-door transportation to the Deaf Action Center, weekly trips to the grocery store/pharmacy to and from the center*

**(214) 521-0407** V/TTY

**(214) 377-1898** VP

**Area:** Dallas County

**For:** Clients 60+ enrolled in the program

**Cost:** \$0, donations accepted

**Hours:** Mon - Fri, 8 AM - 4:30 PM

**Notice:** 1 day

**Accessible:** Yes

**[www.dactexas.org](http://www.dactexas.org)**

## **Metrocrest Services**

*Door-through-door transportation to social activities, medical trips, errands, etc.*

**(972) 446-2100**

**Area:** 5 miles beyond the city limits of Addison, Carrollton, Coppell and Farmers Branch for any trip.

**For:** Residents of Addison, Carrollton, Coppell, Farmers Branch, and city of Dallas in Denton County who are 65+ or have a disability

**Cost:** One way fee ranges from \$3 to \$10 each way. Fee may be reduced when there is a financial need.

**Hours:** Mon - Fri, 9 AM - 3:30 PM

**Notice:** 1 week notice

**Accessible:** Yes

**[www.metrocrestservices.org](http://www.metrocrestservices.org)**

*Specialized transportation, continued...*

## **Parkland Senior Outreach Services**

*Curb-to-curb shared-ride service to health care appointments (not just Parkland) and non-medical rides for social service related places such as social security, food bank, HUD, etc. Does not provided rides to dialysis.*

**(214) 590-0646**

**Area:** Dallas County

**For:** Residents age 65+ of four zip codes only, 75215, 75216, 75217 and 75241

**Cost:** \$0

**Hours:** Mon - Fri, 8 AM - 2 PM

**Notice:** 2 weeks notice preferred

**Accessible:** Yes

**[www.parklandhospital.com/medical\\_services/outpatient/geriatrics.html](http://www.parklandhospital.com/medical_services/outpatient/geriatrics.html)**

## **Rowlett Senior Shuttle Service operated by STAR Transit**

*Service provides Senior residents of Rowlett FREE bus transportation from their home to the Community Centre and/or Rowlett Public Library and back home.*

**(877) 631-5278** Customer Service

**Area:** Rowlett

**For:** Rowlett citizens 60 and older

**Cost:** Free

**Hours:** Tues - Thurs, 8 AM - 1 PM

**Call Hours:** Call 877-631-5278 and press 5. This line has a dedicated scheduling agent and will be answered Mon - Fri, 10 AM - 2 PM

**Notice:** At least one business day

**Accessible:** Yes

**[www.STARtransit.org](http://www.STARtransit.org)**

## **SPAN Transit – City of Coppell**

*Door-to-Door Shared Ride Transportation helping people with disabilities and/or adults over 60 get where they need to go. Individuals must have an approved application on file prior to using the service.*

**(940) 382-1900**

**Area:** Within Coppell, northward to Vista Ridge Mall in Lewisville, Westward to Baylor Scott and White Grapevine, Southward to Las Colinas Medical Facility and Eastward along the I-35 Corridor

**For:** Residents of Coppell who are 60 years or older and/or have a professionally verified disability. Application and proof of eligibility are required.

**Cost:** \$2.50 one-way trip, Personal Care Attendants travel for free and one Companion may ride for \$2.50. Additional Companions may travel for \$2.50 per person on a space available basis.

**Hours:** Mon - Fri, 6 AM to 6 PM, no service on major holidays

**Call Hours:** Mon - Fri, 8 AM to 2 PM

**Notice:** Requests are taken from 2 PM the day before the desired trip up to 14 days in advance. Customers are encouraged to call as close to two weeks in advance as possible. Subscription service available on a case-by-case basis.

**Accessible:** Yes  
<http://span-transit.org/>

*Specialized transportation, continued...*

## **Wellness Center for Older Adults Plano Tax Subsidy Program**

*Riders are issued debit-like cards that can be reloaded with up to \$100 worth of riders per month. The subsidy card can be used with Yellow Cab, Jet Taxi, Eagle Cab Company, and Freedom Cab. Rides are booked by calling dispatch at the number listed on the back of the card.*

**(972) 941-7335**

**Area:** Plano and surrounding cities

**For:** Residents of the City of Plano who are 65 and older, are not eligible for DART Paratransit, and have no other means of transportation available.

Application and proof of eligibility are required.

**Cost:** Rider pays 25% of the cost, maximum of \$100 worth of rides per month.

**Hours:** Mon - Fri, 9 AM - 4 PM, funds can be loaded via cash, check, or credit/debit card by phone

**Accessible:** Yes

**<http://www.wellnesscenteronline.org/>**

### **Did you know?**

#### ***Are you eligible for Medicaid or Medicare transportation benefits?***



- *To find out if you qualify for the **Medicaid Medical Transportation Program**, call (855) 687-3255.*
- *Are you enrolled in **STAR+PLUS**? Molina and Superior offer transportation benefits when the Medicaid Transportation Program isn't an option, call member services number listed on card. Main line: **Molina** (866) 449-6849, **Superior** (866) 529-0294.*
- *Contact your **Medicare** plan to see if you qualify for any transportation benefits (only a few plans have them; plans change on a yearly basis)*
- *Need help? Call **My Ride Dallas**, (972) 855-8084.*

# Medical Transport Only

*Non-emergency transportation to medical appointments. For emergency transport call 911.*

## American Cancer Society

*Volunteer-based curb-to-curb transportation to cancer treatment, limited bus passes and cab vouchers to cancer-related appointments*

**1-800-227-2345**

**Area:** Dallas, Collin counties

**For:** Ambulatory cancer patients

**Cost:** \$0

**Hours:** Vary, available Monday - Friday

**Notice:** 4 business days, 1 week if possible

**Accessible:** No

**[www.cancer.org](http://www.cancer.org)**

## City of Dallas, Senior Medical Transportation

*Door-to-door transportation to hospital, medical, and other health related programs for residents of the City of Dallas over age 60.*

**(214) 670-7235**

**Area:** Dallas

**For:** Residents of the City of Dallas who are 60+. Call for registration.

**Cost:** \$0

**Hours:** Mon - Fri, 7 AM - 6 PM

**Notice:** 1 week advance notice

**Accessible:** Yes

*Medical transportation, continued...*

## **City of Garland, Senior Services**

*Senior medical transportation*

**(972) 205-2769**

**Area:** Within Garland

**For:** Garland residents 60+

**Cost:** \$0

**Hours:** Mon - Fri, 8 AM - 2 PM

**Notice:** 3 days preferred

**Accessible:** No. Walkers and foldable wheelchairs OK.

**<http://www.garlandtx.gov/gov/lq/parks/senior/transportation.asp>**

## **Medicaid Transportation, LogistiCare**

*Medicaid recipient transportation to the doctor, dentist or other covered services (e.g., pharmacy). May include curb-to-curb rides, passes for public transportation, mileage reimbursement and bus/air travel between cities. The State of Texas contracts with a company called Logisticare to operate the program in the greater D/FW area.*

**(866) 288-3133** Schedule a trip (Logisticare)

**(800) 735-2989** TTY

**(877) 564-934** Where's My Ride (Ride Help Line)

**Area:** D/FW and surrounding counties

**For:** Children and adults who receive Medicaid. Must have Medicaid ID #.

**Cost:** \$0

**Hours:** Scheduling Mon - Fri, 8 AM - 5 PM

**Notice:** At least 2 business days within service area, same day/urgent trips not guaranteed

**Accessible:** Yes

**[www.hhsc.state.tx.us/QuickAnswers/index.shtml](http://www.hhsc.state.tx.us/QuickAnswers/index.shtml)**



## Texas Kidney Health Care (KHC) Program

*Mileage reimbursement for dialysis*

**(800) 222-3986**

**Area:** Texas

**For:** Texas Kidney Health Care Program Clients, must qualify

**Cost:** Partial mileage reimbursement based on program policy

**Hours:** Mon - Fri, 8 AM - 5 PM

**[www.dshs.state.tx.us/kidney](http://www.dshs.state.tx.us/kidney)**

## VA North Texas Health Care System Travel Benefits Program

*Travel pay (mileage reimbursement) or special transport (ambulance, accessible van) to/from VA. Go to Beneficiary Travel window after appointment to collect travel pay*

**(800) 849-3597**

**Area:** North Texas

**For:** Eligible individuals have a service-connected (SC) rating of 30% or more, or are traveling for treatment of a SC condition, or you receive a VA pension, or your income does not exceed the maximum annual VA pension rate, or you are traveling for a scheduled compensation or pension

**Cost:** \$0

**Hours:** Mon - Fri, 7:30 AM - 5 PM

**Notice:** No notice required for travel pay, preauthorization needed for special transport except for emergencies

**[www.va.gov/HEALTHBENEFITS/vtp/](http://www.va.gov/HEALTHBENEFITS/vtp/)**

**[Beneficiary\\_Travel.asp](#)**

**[www.northtexas.va.gov](http://www.northtexas.va.gov)**

# Transportation Businesses

## AET Custom Shuttle

*Door-to-door transportation to doctors' appointments and prescription pick ups.*

**(214) 684-0825**

**Area:** 25 miles surrounding City of Dallas

**For:** 55+, people with disabilities, general public (ambulatory)

**Cost:** Call for rates. Up to a 5% discount available to seniors.

**Hours:** Mon - Fri, 6:00 AM - 5:00 PM

**Notice:** At least 48 hours

**Accessible:** No

## Apple Care & Companion

*Door-through-door transportation, personal assistance, in-home care, and errand service*

**(469) 619-5474**

**Area:** Dallas, Collin counties

**For:** Adults, seniors and people with disabilities. May require free assessment before service.

**Cost:** \$25/hour plus \$0.60/mile (transportation)  
\$20.00/hour with 4 hour minimum (personal assistance and errands)

**Hours:** Office hours Mon - Fri, 9 AM - 5 PM, call for specific ride hours

**Notice:** 24 hours notice preferred

**Accessible:** No, foldable wheelchairs and walkers OK.

**<http://www.applecareandcompanion.com/>**

## **Barry Berger Transportation Service**

*Door-through-door transportation and assistance to doctors' appointments, grocery shopping, beauty salon, airport trips, etc.*

**(214) 282-3958**

**Area:** North, Central, and East Dallas, Richardson, Plano. Other areas subject to availability.

**For:** General public (ambulatory)

**Cost:** Rates are based on mileage and time. Call for quote.

**Hours:** Call for availability

**Notice:** Advance notice required

**Accessible:** No, foldable wheelchairs and walkers OK.

## **Bec N Call Wheelchair Transportation**

*Door-through-door transportation to any destination.*

**(972) 727-5574**

**Area:** Collin County, Dallas County, out of state when pre-arranged

**For:** General public

**Cost:** Call for quote

**Hours:** 24/7

**Notice:** Same day requests are accepted but reservations are recommended

**Accessible:** Yes

*Transportation businesses, continued...*

## **Blessed Hands Elderly Care & Transportation Services**

*Door-to-door non-emergency transportation services for seniors to medical appointments, social events, grocery shopping, errands, etc. Will accompany riders into medical appointments and take notes or wait during appointment for an additional \$20/hr.*

**(972) 201-7465**

**Area:** Allen, Arlington, Balch Springs, Bedford, Cedar Hill, Coppell, Dallas, Desoto, Duncanville, Euless, Farmers Branch, Flower Mound, Frisco, Glenn Heights, Grand Prairie, Grapevine, Highland Village, Hurst, Irving, Lancaster, Lewisville, McKinney, Mesquite, North Dallas, Plano, Red Oak, Richardson, Rockwall, Rowlett

**For:** General public

**Cost:** \$25 Ambulatory or \$35 Wheelchair up to 20 miles, an additional charge of \$1 per mile will be added to trips over 20 miles, \$10 per each additional passenger, \$20/hour for staff to wait during appointments, DFW Airport \$50 each way, \$40 Love Field Airport each way

**Hours:** Monday- Friday 8am-5pm, additional fee of \$10 for after-hours trips. Weekend Services by advanced reservations only.

**Notice:** 2-3 Days notice, 2 weeks notice preferred, may be able to offer same day services if available

**Accessible:** No. Foldable wheelchairs OK, must be able to transfer seats independently

## Bubbl

*Door-through-door transportation to any destination provided by off-duty and retired police officers only.*

**(214) 205-6562 Dallas, (214) 799-9055 Frisco**

**Area:** Carrollton, Dallas, Castle Hills, Frisco, Plano, Richardson, University Park, other areas provided based on availability but may see a cost increase

**For:** General public, students, seniors, people with disabilities

**Cost:** \$15 adult/\$17 child or student each way within Bubbl service areas, pre-purchased ride packages available: buy 20 rides get 2 free (10% discount)

**Hours:** 24 hours

**Notice:** 30 minutes

**Accessible:** No, foldable wheelchairs and walkers OK.

<https://www.bubbl-dallas.com/>

## Bucketlisters

*Door-through-door service to appointments and social events, driver will accompany client to appointments if requested at no extra charge. Pre-planned social day tours are available for groups of 3-5 people.*

**(972) 310-8719**

**Area:** Addison, Carrollton, Coppell, North Dallas, Farmers Branch, Flower Mound, Northeast Grapevine, Highland Village, North Irving, Lewisville, other areas subject to availability

**For:** Seniors (60+) and people with disabilities.

**Hours:** Mon – Fri 8 AM – 6 PM, other times available upon request

**Cost:** Rates are based on time and distance. An additional mileage charge of \$0.75 per mile will be added after the first 20 miles. Call for a quote.

**Notice:** 2-3 days advance notice

**Accessibility:** No, foldable wheelchairs and walkers OK.

*Transportation businesses, continued...*

## **Caring at Home Transportation Services**

*Door-to-door transportation to non-emergency medical appointments, pharmacy, shopping, etc.*

**(972) 807-2288**

**Area:** DFW Metroplex

**For:** General public

**Cost:** \$30 for ambulatory, \$40 for wheelchair trip, personal care attendants ride free

**Hours:** Mon – Sun 7 AM to 7 PM

**Notice:** 2-3 days notice, 2 weeks notice preferred

**Accessible:** Yes

## **Comfort Keepers**

*Door-through-door transportation and personal assistance, errand services, in-home care, and grocery shopping.*

**(972) 303-4599**

**Area:** Dallas, Collin, Ellis, and Rockwall Counties

**For:** General public

**Cost:** \$20 per hour plus \$0.75/mile, Love Field \$40 each way

**Hours:** 24/7

**Notice:** 24 hours

**Accessible:** No, foldable wheelchairs and walkers OK.

**[www.comfortkeepers.com](http://www.comfortkeepers.com)**

## **Cowboy Cab (taxi service)**

**(214) 428-0202**

**Area:** Dallas County, surrounding counties

**For:** General public

**Cost:** Meter. Accepts cash, credit, and TaxiCard ([www.taxicard.com](http://www.taxicard.com), 1-866-499-8294). Call for quote.

**Hours:** 24/7

**Notice:** On-call taxi service. No advance notice required. Rides can be booked in advance online at [www.cowboycab.com](http://www.cowboycab.com)

**Accessible:** No, foldable wheelchairs and walkers OK.

**[www.cowboycab.com](http://www.cowboycab.com)**

## **Dallas Wheelchair Transport**

*Door-through-door non-emergency transportation services for seniors and people with disabilities to medical appointments, errands, etc.*

**(469) 363-1103**

**Area:** D/FW Metroplex

**For:** Seniors, people with disabilities, parents and children with special needs.

**Cost:** Call for quote. Flat rate 0-10 miles.

**Hours:** 6 AM – 9 PM, rides must be booked before 8 PM

**Notice:** 2 days notice preferred. Can call same day, must be 3 hours before trip is needed.

**Accessible:** Yes

**[www.dallaswheelchairtransport.com](http://www.dallaswheelchairtransport.com)**

*Transportation businesses, continued...*

## **GoGoGrandparent**

*Third-party business that books rides through Transportation Network Companies (Uber/Lyft) over the phone. Curb to Curb transportation to non-emergency medical appointments, pharmacy, shopping, etc.*

**1-855-464-6872**

**Area:** Where Uber/Lyft available

**For:** General public

**Cost:** Call for a quote (continued on next page)

**Hours:** 24/7

**Notice:** Same day or advanced notice

**Accessible:** No

**<https://gogograndparent.com/>**

## **Graci & Merci Transportation**

*Door-to-door non-emergency transportation services for seniors and people with disabilities to medical appointments, errands, airport, etc.*

**(214) 931-2909**

**Area:** Addison, Carrollton, Dallas, Farmers Branch, Frisco, Irving, Plano, Richardson, and surrounding areas

**For:** General public

**Cost:** Call for quote

**Accessible:** No

**Notice:** 24 hours

**[www.graciandmerci.com](http://www.graciandmerci.com)**



## Home Helpers Transportation & In-Home Care Services

*Door-through-door transportation to medical appointments, social activities, etc.*

**(972) 233-6636**

**Area:** Addison, Carrollton, Dallas, DeSoto, Farmers Branch, Garland, Highland Park, Irving, Lancaster, Las Colinas, Plano, Richardson, etc.

**For:** General public, for in-home care services, an assessment visit may be required (at no charge)

**Cost:** \$50 for 1 hour plus \$25 for each additional hour or \$20/hour for 4 or more hours plus \$0.55/mile.

**Hours:** 24/7 with advance notice

**Notice:** 24 hours preferred

**Accessible:** No

**www.hhdallas.com**

### Did you know?

- Some **home care agencies** provide transportation as part of the package of services offered to enrolled clients. Transportation is usually booked by the hour with a fee for service.
- Check the **phone book** for additional taxi, shuttle, ambulance, chauffeur and home health services.



*Transportation businesses, continued...*

## **Med Ride Now**

*Door-through-door transportation to medical appointments, grocery stores, religious events, pharmacy pickups, etc.*

**(888) 909-6368**

**Area:** Dallas, Collin, Denton, Ellis, Rockwall, Tarrant, Navarro, and Kaufman Counties

**For:** General Public

**Cost:** \$40 one way for adults, 5% discount for seniors, 10% discount for people with disabilities. \$35 one way for students and children. 10% discount for regularly scheduled trips (more than twice a week). A 10\$ per hour charge is added if rider requests a Certified Nurse Assistant or if rider needs to use a vehicle with stretcher capabilities.

**Hours:** Mon – Fri 5 AM – 11 PM, Sat 6 AM – 11 PM, Sunday 7 AM – 6 PM

**Notice:** 24 hour notice preferred

**Accessible:** Yes

**[www.medridenow.com](http://www.medridenow.com)**

## **R. C. Transportation**

*Door-through-door transportation to any destination.*

**(682) 552-0089**

**Area:** Arlington, Cedar Hill, Desoto, Duncanville, Glenn Heights, Grand Prairie, Lancaster

**For:** General public, seniors over 50

**Cost:** Call for a quote

**Hours:** 8 am – 5 pm, Monday through Friday

**Notice:** 24 hour notice

**Accessible:** Yes

## Senior Rides

*Door-through-door transportation, will accompany patients into medical appointments and take notes.*

### **(972) 267-RIDE (7433)**

**Area:** Addison, Carrollton, Dallas, Denton, Farmers Branch, Frisco, Garland, Plano, Richardson

**For:** General public

**Cost:** \$25/hour + \$1/mile, \$5 per extra person each way, no tips allowed, D/FW Airport \$50 each way

**Hours:** 7 days per week, 7 AM - 7 PM, with flexibility

**Notice:** 1 week advance notice preferred

**Accessible:** No, foldable wheelchairs and walkers OK.

## Vision of Valley

*Door- through-door transportation to medical appointments, grocery store, religious events, etc.*

### **(972) 201-5700**

**Area:** Cedar Hill, Desoto, Duncanville, South Dallas

**For:** Seniors 50 years and older and students

**Cost:** \$25 trip charge for 20 miles, \$.50 each mile over 20 miles, \$20 after 2 hours, \$10 each hour after, 1 guest rides free, \$5 each additional guest

**Hours:** Mon – Fri, 7:30 AM to 4 PM

**Notice:** 24 hour notice preferred

**Accessible:** No, foldable wheelchairs and walkers OK.

*Transportation businesses, continued...*

**Yellow Cab (taxi service)**

**(214) 426-6262**

**Area:** Dallas County, surrounding counties

**For:** General public

**Cost:** Meter. Accepts cash, credit, and TaxiCard ([www.taxicard.com](http://www.taxicard.com), 1-866-499-8294). Call for quote.

**Hours:** 24/7

**Notice:** No advance notice required, 2 days notice preferred for accessible taxis. Rides can be booked in advance online at [www.yellowcab.com](http://www.yellowcab.com)

**Accessible:** Yes, limited availability.

**[www.dallasyellowcab.com](http://www.dallasyellowcab.com)**

# Smartphone-Based Transportation Businesses

***Rides are only booked through smartphone apps found in the Apple Store, Google Play Store, and Microsoft Store- cannot book rides over the phone. Riders cannot be denied service because they travel with a service animal.***

## Lyft

*Curb to Curb transportation to non-emergency medical appointments, pharmacy, shopping, church, etc. - trip destinations are not restricted.*

**Area:** DFW Metroplex, check app for availability

**For:** General public

**Cost:** Prices vary, quotes can be found in the app, prices may increase during times of high demand

**Hours:** 24/7, depending on driver availability

**Notice:** Not required, riders can book trips in advance in the app

**Accessible:** No. Foldable wheelchairs and walkers OK.

## Uber

*Curb to Curb transportation to non-emergency medical appointments, pharmacy, shopping, church, etc. - trip destinations are not restricted.*

**Area:** DFW Metroplex, check app for availability

**For:** General public

**Cost:** Prices vary, quotes can be found using the app, prices may increase during times of high demand

**Hours:** 24/7, depending on driver availability

**Notice:** Not required, riders can book trips in advance in the app

**Accessible:** No. Foldable wheelchairs and walkers OK.

# Carpool • Vanpool

*Online lists of ridesharing opportunities*

## **Try Parking It**

*Online ridematching within the North Texas region*

[www.tryparkingit.com](http://www.tryparkingit.com)

## **Dallas Area Rapid Transit, Vanpool, Carpool**

*Vanpool within Dallas, Denton, Collin and Ellis Counties and carpool within the DART service area*

**(214)747-RIDE**

[www.dart.org/about/rideshare.asp](http://www.dart.org/about/rideshare.asp)

## **Colleges and Community Colleges**

*Many area colleges list commuting options including carpool information online. Check your school's website under commuting options for more information.*

# Accessible Van Rentals

## **Mobility Works**

(877) 275-4915

<https://www.mobilityworks.com/>

## **Wheelchair Getaways**

(877) 688-4695

(800) 642-2042

[www.wheelchairgetaways.com](http://www.wheelchairgetaways.com)

## **Wheelers Accessible Van Rentals**

(800) 557-1996

(817) 737-3355 Local

[www.wheelersvanrentals.com](http://www.wheelersvanrentals.com)

# Driver Safety

## **AARP Driver Safety Program**

*Driver safety courses in local classrooms and online. Resources on planning for driver retirement and how to talk with a loved one about older driver issues*

**1-800-350-7025**

**[www.AARPDriverSafety.org](http://www.AARPDriverSafety.org)**

## **Baylor Adaptive Driving Program**

*Evaluation, driver instruction, and prescription of adaptive equipment by a certified driver rehabilitation specialist for individuals with disability- or age-related functional difficulties that affect driving*

**(214) 820-9225**

**[www.bswhealth.com](http://www.bswhealth.com)**

## **National Aging and Disability Transportation Program**

*Information on older driver safety and transition for the mature driver. Resources on transportation options for seniors and people with disabilities for use by communities, transportation providers, state and local governments, aging and human service providers, and riders and their caregivers*

**(866) 983-3222**

**[www.nadtc.org](http://www.nadtc.org)**



# Information and Referral

*Free information and assistance  
to find community resources*

## **My Ride Dallas**

*Your source for personalized help finding transportation  
options in Dallas County*

**(972) 855-8084**

**Email:** [myridedallas@ccadvance.org](mailto:myridedallas@ccadvance.org)

**Call hours:** Mon - Fri, 8:30 AM - 5 PM

## **2-1-1 Texas**

*Information on state and local health and human services*

**Dial 2-1-1**

**(214) 871-5065** Aging Information

**Call hours:** Available 24/7 in 140+ languages

**[www.ccadvance.org](http://www.ccadvance.org)**

## **Connect to Care Aging and Disability Resource Center**

*Online service directory in English and Spanish*

**(888) 743-1202** Service Navigators

**Call hours:** Mon - Fri, 8 AM - 5 PM

**<https://connecttocaredallas.org>**

## **Google Transit**

*Online trip planner with detailed transit directions for  
DART, DCTA, The T and the TRE*

**[www.google.com/transit](http://www.google.com/transit)**

# Options by City Index

*Be sure to confirm service area with the transportation provider, no guarantee of service availability is given.*

## County Wide Providers (available in all cities within Dallas County):

### County-Wide

- AIDS Interfaith Network pg. 13
- AET Custom Shuttle pg. 24
- American Cancer Society pg. 21
- Apple Care & Companion pg. 24
- Bec N Call pg. 25
- Caring at Home pg. 28
- Comfort Keepers pg. 28
- Cowboy Cab pg. 29
- Dallas County HHS pg. 29
- Dallas Wheelchair Transport pg. 29
- Deaf Action Center pg. 17
- GoGoGrandparent pg. 30
- Med Ride Now pg. 32
- Lyft pg. 35
- Medicaid pg. 22
- Texas Kidney Health Care pg. 23
- Uber pg. 35
- VA North Texas pg. 23
- Yellow Cab pg. 34

## Providers by City:

### Addison

- Bucketlisters pg. 27
- DART pg. 7
- DART Paratransit pg. 16
- Graci & Merci pg. 30
- Home Helpers pg. 31
- Metrocrest Services pg. 17
- Senior Rides pg. 33

### Balch Springs

- Balch Springs Midtown Express pg. 6
- Blessed Hands pg. 26
- STAR Transit pg. 12

<p><b><u>Carrollton</u></b></p> <ul style="list-style-type: none"> <li>• Bubbl pg. 27</li> <li>• Bucketlisters pg. 27</li> <li>• DART pg. 7</li> </ul>	<ul style="list-style-type: none"> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Metrocrest Services pg. 17</li> <li>• Senior Rides pg. 33</li> </ul>
<p><b><u>Cedar Hill</u></b></p> <ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> </ul>	<ul style="list-style-type: none"> <li>• R. C. Transportation pg. 32</li> <li>• Vision of Valley pg. 33</li> </ul>
<p><b><u>Cockrell Hill</u></b></p> <ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• DART pg. 7</li> <li>• DART Paratransit pg. 16</li> </ul>	<ul style="list-style-type: none"> <li>• Home Helpers pg. 31</li> <li>• R. C. Transportation pg. 32</li> <li>• Senior Rides pg. 33</li> <li>• Vision of Valley pg. 33</li> </ul>
<p><b><u>Coppell</u></b></p> <ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• Bucketlisters pg. 27</li> </ul>	<ul style="list-style-type: none"> <li>• Metrocrest Services pg. 17</li> <li>• SPAN Transit pg.19</li> </ul>
<p><b><u>Dallas</u></b></p> <ul style="list-style-type: none"> <li>• Barry Berger Transportation Service pg. 25</li> <li>• Blessed Hands pg. 26</li> <li>• Bubbl pg. 27</li> <li>• Bucketlisters pg. 27</li> <li>• City of Dallas pg. 21</li> <li>• DART pg. 7</li> <li>• DART Flex Service pg. 8</li> </ul>	<ul style="list-style-type: none"> <li>• DART On-Call pg. 8</li> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Parkland Senior Outreach pg. 18</li> <li>• Senior Rides pg. 33</li> <li>• TRE pg. 12</li> <li>• Vision of Valley pg. 33</li> </ul>
<p><b><u>DeSoto</u></b></p> <ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• Home Helpers pg. 31</li> </ul>	<ul style="list-style-type: none"> <li>• R. C. Transportation pg. 32</li> <li>• Vision of Valley pg. 33</li> </ul>

<b><u>Duncanville</u></b>	<ul style="list-style-type: none"> <li>• R. C. Transportation pg. 32</li> <li>• Vision of Valley pg. 33</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> </ul>	
<b><u>Farmers Branch</u></b>	<ul style="list-style-type: none"> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Metrocrest Services pg. 17</li> <li>• Senior Rides pg. 33</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• Bucketlisters pg. 27</li> <li>• DART pg. 7</li> <li>• DART On-Call pg. 8</li> </ul>	
<b><u>Garland</u></b>	<ul style="list-style-type: none"> <li>• DART Paratransit pg. 16</li> <li>• Home Helpers pg. 31</li> <li>• Senior Rides pg. 33</li> </ul>
<ul style="list-style-type: none"> <li>• City of Garland pg. 22</li> <li>• DART pg. 7</li> </ul>	
<b><u>Glenn Heights</u></b>	<ul style="list-style-type: none"> <li>• DART On-Call pg. 8</li> <li>• DART Paratransit pg. 16</li> <li>• R. C. Transportation pg. 32</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• DART pg. 7</li> </ul>	
<b><u>Grand Prairie</u></b>	<ul style="list-style-type: none"> <li>• City of Grand Prairie pg. 14</li> <li>• R. C. Transportation pg. 32</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> </ul>	
<b><u>Hutchins</u></b>	
<ul style="list-style-type: none"> <li>• Hutchins Shuttle pg. 10</li> </ul>	
<b><u>Irving</u></b>	<ul style="list-style-type: none"> <li>• DART Flex Service pg. 8</li> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• TRE pg. 12</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• Bucketlisters pg. 27</li> <li>• DART pg. 7</li> </ul>	
<b><u>Lancaster</u></b>	<ul style="list-style-type: none"> <li>• Home Helpers pg. 31</li> <li>• R. C. Transportation pg. 32</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> </ul>	
<b><u>Mesquite</u></b>	<ul style="list-style-type: none"> <li>• Mesquite COMPASS pg. 11</li> <li>• STAR Transit pg. 12</li> </ul>
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> </ul>	

<b><u>Plano</u></b>	
<ul style="list-style-type: none"> <li>• Barry Berger Transportation Service pg. 25</li> <li>• Blessed Hands pg. 26</li> <li>• Bubbl pg. 27</li> <li>• DART pg. 7</li> <li>• DART Flex Service pg. 8</li> </ul>	<ul style="list-style-type: none"> <li>• DART On-Call pg. 8</li> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Senior Rides pg. 33</li> <li>• Wellness Center for Older Adults pg. 20</li> </ul>
<b><u>Richardson</u></b>	
<ul style="list-style-type: none"> <li>• Barry Berger Transportation Service pg. 25</li> <li>• Blessed Hands pg. 26</li> <li>• Bubbl pg. 27</li> <li>• City of Richardson pg. 14</li> </ul>	<ul style="list-style-type: none"> <li>• DART pg. 7</li> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Senior Rides pg. 33</li> </ul>
<b><u>Rowlett</u></b>	
<ul style="list-style-type: none"> <li>• Blessed Hands pg. 26</li> <li>• DART pg. 7</li> <li>• DART Flex Service pg. 8</li> </ul>	<ul style="list-style-type: none"> <li>• DART On-Call pg. 8</li> <li>• DART Paratransit pg. 16</li> <li>• Rowlett Senior Shuttle pg. 18</li> </ul>
<b><u>Sachse</u></b>	
<ul style="list-style-type: none"> <li>• City of Sachse pg. 15</li> </ul>	
<b><u>Seagoville</u></b>	
<ul style="list-style-type: none"> <li>• Seagoville Express pg. 11</li> </ul>	<ul style="list-style-type: none"> <li>• STAR Transit pg. 12</li> </ul>
<b><u>University Park</u></b>	
<ul style="list-style-type: none"> <li>• Barry Berger Transportation Service pg. 25</li> <li>• Bubbl pg. 27</li> <li>• Bucketlisters pg. 27</li> <li>• DART pg. 7</li> </ul>	<ul style="list-style-type: none"> <li>• DART Paratransit pg. 16</li> <li>• Graci &amp; Merci pg. 30</li> <li>• Home Helpers pg. 31</li> <li>• Senior Rides pg. 33</li> <li>• Vision of Valley pg. 33</li> </ul>
<b><u>Wilmer</u></b>	

# Index (A - G)

<b>Name</b>	<b>Page</b>
2-1-1 Texas.....	39
AARP Driver Safety Program.....	38
AET Custom Shuttle.....	24
AIDS Interfaith Network, Inc., .....	13
American Cancer Society.....	21
Apple Care & Companion.....	24
Balch Springs Midtown Express.....	6
Barry Berger Transportation & Errand Service...	25
Baylor Adaptive Driving Program.....	38
Bec N Call.....	25
Blessed Hands Elderly Care & Transportation...	26
Bubbl.....	27
Bucketlisters.....	27
Caring at Home.....	28
City of Dallas, Senior Medical Transportation....	21
City of Garland, Senior Services.....	22
City of Grand Prairie, The Grand Connection....	14
City of Richardson, Senior Transportation.....	14
City of Sachse Senior Transportation Program..	15
City of Wilmer, Transportation Program.....	15
Comfort Keepers.....	28
Connect to Care Aging & Disability Resource Center	39
Cowboy Cab.....	29
Dallas County Health and Human Services.....	16
Dallas Wheelchair Transport.....	29
DART Bus and Rail Services.....	7
DART Transit Education and Travel Training....	9
DART Flex Service.....	8
DART On-Call.....	8
DART Paratransit.....	16
DART Vanpool, Carpool.....	36
Deaf Action Center, Senior Citizen Program.....	17
Did you know?.....	7, 9, 20, 31
GoGoGrandparent.....	30

# Index (G - Z)

<b>Name</b>	<b>Page</b>
Graci & Merci Transportation.....	30
Home Helpers Transportation Service.....	31
Hutchins Shuttle.....	10
Lyft.....	35
Medicaid Transportation, LogistiCare.....	22
Med Ride Now.....	32
Mesquite COMPASS.....	11
Metrocrest Services.....	17
Mobility Works.....	37
My Ride Dallas.....	39
National Aging and Disability Transportation Program	38
Parkland Senior Outreach Services.....	18
RC Transportation.....	32
Regional Rail.....	9
Rowlett Senior Shuttle Service.....	18
Seagoville Express.....	11
Senior Rides.....	33
SPAN Transit – City of Coppell.....	19
STAR+PLUS Program, Transportation Benefits..	20
STAR Transit.....	12
Texas Kidney Health Care Program.....	23
Trinity Railway Express.....	12
TryParkingIt.com.....	36
Uber.....	35
VA North Texas, Travel Benefits Program.....	23
Vision of Valley.....	33
Wellness Center for Older Adults Plano Taxi Subsidy	20
Wheelchair Getaways.....	37
Wheeler's Accessible Van Rentals.....	37
Yellow Cab.....	34

# DALLAS MY RIDE

keeping you mobile

For latest updates and personalized help

Call My Ride Dallas: (972) 855-8084

[myridedallas.org](http://myridedallas.org)

Find us on Facebook!

My Ride Dallas is a free transportation resource linking people with disabilities and older adults to the transportation options they need.

My Ride is a program of the Community Council of Greater Dallas and Dallas Area Agency on Aging.

Special thanks to all of the community partners who contributed to the creation of this guide and to the North Central Texas Council of Governments for providing funding for My Ride Dallas.

Community Council   
*Advancing Solutions...Empowering Lives*

