## TELEMEDICINE AT TEXAS ONCOLOGY

## **VSee DESKTOP/LAPTOP**

You will receive an email confirmation after Texas Oncology schedules your appointment in the VSee app. Take the following steps:

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Open the email and click **Log in to Portal** to activate your account.

Dear Alyssa,	
Your appointment	nt at US Discology is confirmed.
Date: 04:00 PM a Visit Type: Video	on Mun, Nar 16 2020 (CDT)
Please log into th	e portal 5 to 10 minutes before your scheduled time.
Your login email i	is: alyasa glaspie@yahoo.com
Please login to th	e portal to activate your account and start your appointment.
	2 Opp the link visit your brower: <u>Item Itemsessonskysvers.meiners/rest_nessonshild-Multi-Oderst_Brower-stadie</u> ng US Drostogit
	directed to the Reset Password site:
	Create a password
h	Confirm the password
	Click the Submit button.



When you sign in on the day of your appointment, you will see a **Welcome** screen. **Under Upcoming Appointment,** your provider, date, and appointment time will display. Find your appointment and click **Start Appointment.** 

Velcome to Julie Murphy's Test Waiting Room	Recencedee V48LJ Upcoming Appointment
When identifying growing where you need in the young         In the young           X         Correct water of patient water 0           X         Think nonnegong along all Y13	G ROCH
Dur Providers	SLEET APPOINTNENT
Jalle Murphy Test Projektan @ Offine	Recent Visits

You will be directed to the **Reset Password** page to create a new password. Confirm your password and click **Submit.** You will be automatically directed to a **Sign In** page.

	RESET YOUR INSSWORD New Pacenter  Provide  Reserved  Provide  Provide Provide  Provide	Ingineett
I. Create a password I. Re-enter the password-	CertraPassard	
	3. Click Submit	(1001)
Password requirements		
The navveced mu	st have at least 6 characters.	
<ul> <li>The password mu</li> </ul>		
The password mu English uppercase	e characters (Le. A-2), one of case characters (i.e. a-2), one	

A new window will appear asking you to give consent by checking the box that says, **"I give my consent to participate in this Telemedicine Consultation."** Then, click **Continue.** If you do not check the consent box, your provider cannot begin the appointment.

	DNCERN TODAY?	×
Chief Complaint (optional)		
File upload (health record, labs, or re	levant information) (optional)	
De	ag and Drop files here	
ord	Ick Here to browse files	
		-
I give my consent to participate in	this Telemedicine Consultation."	



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## VSee desktop/laptop

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If this is not your first telemedicine visit, click **Proceed to Consultation** to enter your provider's virtual waiting room. If you are using VSee for the first time, click on the **Install VSee** button, and then the **Click Here to Install VSee hyperlink.** 



Click **Run**. When the installation is complete, click OK in the pop-up box. It returns to the **Launching** screen. Click the **Click Here to Continue** hyperlink.



Click the **Install VSee** button again, then click **Download** at the bottom of your web browser to begin the installation.

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	Have you installed VSee?	vices Jast, now
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Click **Open VSee**. The VSee application will begin connecting.





# TELEMEDICINE AT TEXAS ONCOLOGY

## **VSee DESKTOP/LAPTOP**



VSee will run a test to ensure your video and audio are working. <u>You must run this test</u> before you can enter your appointment.

Setup Your Video and Audio	
Microphone Try speaking at a normal volume. Do you see the mic turning red? Yes No	Microphone turns red and indicates your voice is detected
	Detaut Derice: (Nicrophone (2-Jabra Evolve 75))

Once testing is complete, click **Done**. You will be connected to your provider's **Virtual Waiting Room** until the appointment begins.

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<b>S</b> e	tup completed
Webcam:	HP HD Camera
Speaker:	Default Device: [Speakers (2- Jabra Evolve 75)]
Microphone:	Default Device: [Microphone (2- Jabra Evolve 75)]

### Why would I use telemedicine?

- If I have an acute illness, and can't come in the clinic because I have fever or other symptoms.
- If I think I have COVID-19.
- If I want to see my provider for a routine follow-up visit.
- If I have a problem I need to discuss with my provider.

### How do I make an appointment?

- · Call the clinic and speak with the scheduler.
- A nurse may recommend a telemedicine appointment after speaking with you.
- Be sure to download the VSee clinic app so that you are ready to enter the doctor's waiting room when the clinic makes an appointment for you.

#### What if I have questions?

• Call your local Texas Oncology clinic.

