

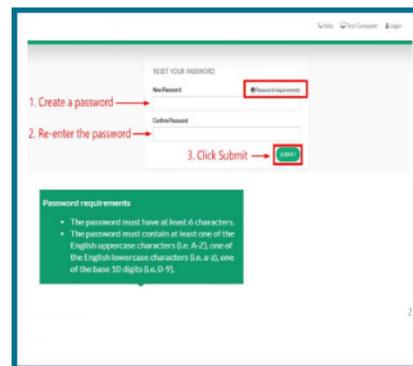
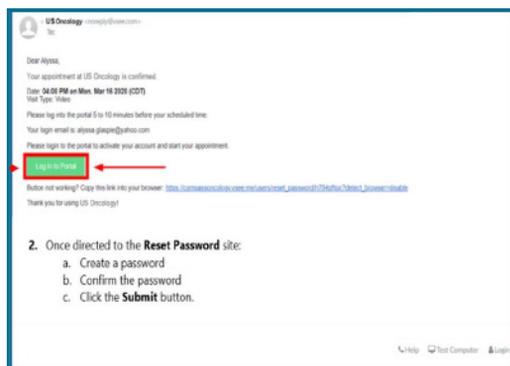
# TELEMEDICINE

## AT TEXAS ONCOLOGY

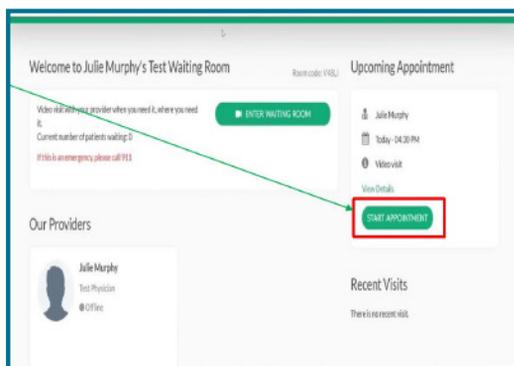
### VSee DESKTOP/LAPTOP

You will receive an email confirmation after Texas Oncology schedules your appointment in the VSee app. Take the following steps:

- 1 Open the email and click **Log in to Portal** to activate your account.
- 2 You will be directed to the **Reset Password** page to create a new password. Confirm your password and click **Submit**. You will be automatically directed to a **Sign In** page.



- 3 When you sign in on the day of your appointment, you will see a **Welcome** screen. **Under Upcoming Appointment**, your provider, date, and appointment time will display. Find your appointment and click **Start Appointment**.
- 4 A new window will appear asking you to give consent by checking the box that says, **"I give my consent to participate in this Telemedicine Consultation."** Then, click **Continue**. If you do not check the consent box, your provider cannot begin the appointment.

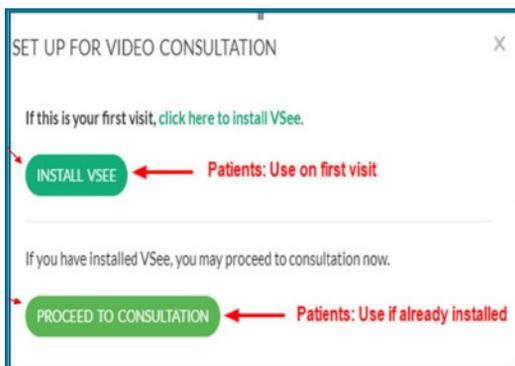


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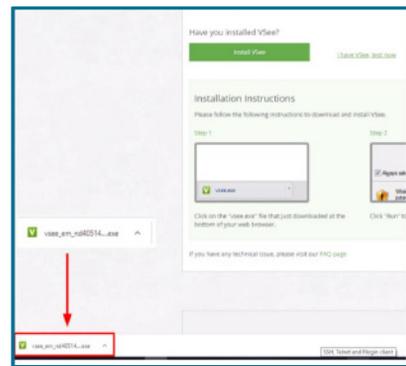
## AT TEXAS ONCOLOGY

### VSee DESKTOP/LAPTOP

- 5** If this is not your first telemedicine visit, click **Proceed to Consultation** to enter your provider's virtual waiting room. If you are using VSee for the first time, click on the **Install VSee** button, and then the **Click Here to Install VSee** hyperlink.



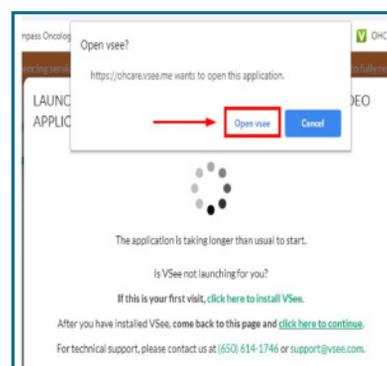
- 6** Click the **Install VSee** button again, then click **Download** at the bottom of your web browser to begin the installation.



- 7** Click **Run**. When the installation is complete, click OK in the pop-up box. It returns to the **Launching** screen. Click the **Click Here to Continue** hyperlink.



- 8** Click **Open VSee**. The VSee application will begin connecting.



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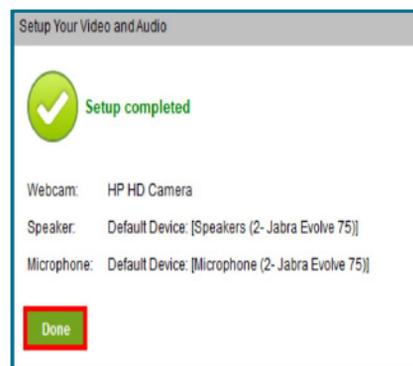
## AT TEXAS ONCOLOGY

### VSee DESKTOP/LAPTOP

- 9** VSee will run a test to ensure your video and audio are working. **You must run this test before you can enter your appointment.**



- 10** Once testing is complete, click **Done**. You will be connected to your provider's **Virtual Waiting Room** until the appointment begins.



#### Why would I use telemedicine?

- If I have an acute illness, and can't come in the clinic because I have fever or other symptoms.
- If I think I have COVID-19.
- If I want to see my provider for a routine follow-up visit.
- If I have a problem I need to discuss with my provider.

#### How do I make an appointment?

- Call the clinic and speak with the scheduler.
- A nurse may recommend a telemedicine appointment after speaking with you.
- Be sure to download the VSee clinic app so that you are ready to enter the doctor's waiting room when the clinic makes an appointment for you.

#### What if I have questions?

- Call your local Texas Oncology clinic.